



News Release For Immediate Release 7 October 2022

Quality and service guaranteed as MDL Marinas receives three ISO accreditations

MDL Marinas is delighted to announce that it has been accredited with three ISO standards following a series of rigorous assessments over the last 12 months by the British Assessment Bureau, setting the marina group apart in terms of quality assurance, customer service and environmental commitment.

The three standards which MDL has received are ISO 9001:2015 Quality Management, ISO 14001:2015 Environmental Management and ISO 45001:2018 Occupational Health and Safety, demonstrating MDL's commitment to exceeding the expectations, not just of its berth holders and tenants, but also its employees.

"The achievement of these three ISO standards is the result of a significant amount of work from the team, in particular Joe Walton, Head of Health, Safety and Environment and Kerry Marriott, Head of Operations, and we're delighted that their dedication and commitment has been recognised," says Michael Glanville, MDL's Managing Director. "The feedback we've received following the accreditation process is that the quality of work and the level of standards seen was incredibly high."

Being awarded ISO 14001 Environmental Management, further highlights MDL's current and future commitment to the environment and supports the marina groups extensive environmental initiatives, from its zero waste to landfill policy to the installation of electric boat charging facilities across its network.

The ISO 45001 accreditation confirms MDL's commitment to continually provide a safe and healthy workplace for both its teams and customers by preventing work-related injury and ill health, while ISO 9001 demonstrates MDL's ability to consistently provide products and services that meet customer requirement and enhance customer satisfaction.

Michael continues: "We are the only marina operator in the UK to have received all three of these quality assurance standards, which drive excellence in business performance, commitment to the environment and customer experience, meaning our customers, staff,





tenants, suppliers and other stakeholders can be even more confident that MDL is the right choice."

To find out more about MDL, its marinas, facilities and services please visit www.mdlmarinas.co.uk

Ends

Notes for editors:

MDL Marinas Group Ltd

- MDL Marinas Group is the UK's leading marina and water-based leisure provider and one of Europe's largest marina groups, offering members over 160 destinations to cruise to in the UK, France and Spain. Currently MDL Marinas manages 18 UK marinas and one in Spain.
- MDL Holidays is part of the MDL Marinas Group, offering waterside holidays in luxury lodge and holiday park accommodation.
- New to the MDL Marinas Group, MDL Fitness is a range of green gyms where the fitness equipment converts human kinetic energy into electricity.
- MDL Marinas Group is proud to be landlords to over 500 marine businesses, with over 260 staff delivering the unique MDL experience to all berth holders, visitors and commercial partners.
- The company also advises on worldwide marina developments.
- For more information visit www.mdlmarinas.co.uk

MAA

- MAA provides simple, no-nonsense solutions to companies' advertising, PR, media buying and marketing communications needs.
- From brand development to website design, digital marketing to PR, MAA offers a straightforward, knowledgeable and service-orientated approach.
- MAA is able to offer unrivalled value to help clients reach their target markets.
- For more information visit <u>www.maa.agency</u>

For media enquiries, more information, product tests, or hi-res images:

MAA

Susannah Hart

Email: <u>susannah@maa.agency</u> Tel: +44 (0) 23 9252 2044.